

INDUSTRY COACHING

- Financial Services
- Technology
- Fashion
- Manufacturing
- Publishing
- Legal
- Accounting

FUNCTIONAL COACHING

- C-Suite: CEO, COO, CFO, CSO, CMO, CTO
- Division Presidents
- Senior Vice Presidents
- High Potential Leaders

ASSESSMENTS

- Open-ended Interview 360 Evaluations
- Highlands Ability Battery

COACHING ASSIGNMENTS INCLUDE:

- C-suite leaders engaged in Strategic Change Management
- Senior Executives Onboarding
- Senior Executives in Transition
- Women and Diverse Leaders: Leveraging Their Strengths
- High Potentials: Accelerated Growth and Stretch Roles

EDUCATION

- PhD, Clinical Psychology, University of Virginia
- MA, Clinical Psychology, University of Virginia
- BA, Vanderbilt University
- Coach training, College of Executive Coaching
- Encore Connecticut, School of Public Policy, University of Connecticut

PROFESSIONAL AFFILIATIONS

- American Psychological Association
- Connecticut Psychological Association
- National Register of Health Service Providers in Psychology

SUSAN E. PETERMAN, PhD

Susan is an executive coach with over twenty-five years experience helping people make positive, lasting changes that enhance their lives and those of the people and organizations around them. She is the principal of Crossroads Behavioral Health, LLC, a business specializing in executive coaching and organizational consulting, and for ten years she was a Senior Consultant for Kantor Consulting Associates, a boutique executive coaching firm. Susan has coached in multiple business environments ranging from global financial services to technology start-ups to family businesses to non-profit organizations. For six years, she served as the lead U.S. coach for Thomson Reuter's High Potential Women in Finance Coaching Program.



Susan's approach is direct, pragmatic and collaborative. Her coaching focuses on helping leaders develop a clear understanding of success, themselves, and the culture around them. This process includes thoughtful, constructive feedback, involvement of key stakeholders, and the design of concrete follow-through actions. She uses a unique anonymous verbatim feedback style when delivering 360 evaluation results. Her sense of humor combined with her well-developed listening skills create an environment that enables leaders to better understand their development opportunities, inspire change, and leads to individual and organizational success.

Susan's recent corporate clients: Thomson Reuters, Scholastic, Inc., COACH, Tradeweb, Worth, LTD, Morris Group, Inc., Recent non-profit clients include: NextMinds.

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